

Conditions of Carriage

1. Definitions

- "Company": Refers to Pet Transporters Ltd, its employees, agents, or subcontractors.
- "Customer": Refers to any individual, partnership, firm, company, or corporation requesting carriage services.
- "Consignment": Goods or property provided by the Customer to the Company for carriage.
- "Contract": The agreement between the Customer and the Company for carriage services.

2. Application These Conditions of Carriage apply to all services provided by the Company. Acceptance of any Consignment constitutes the Customer's agreement to these Conditions.

3. Responsibilities of the Customer

- The Customer must accurately describe the nature, quantity, value, and any special handling requirements of the Consignment.
- Ensure that Consignments are securely and adequately packed and labeled for safe carriage.
- Comply with applicable laws and regulations regarding the nature and carriage of goods.

4. Company's Rights and Obligations

- The Company undertakes to transport Consignments using reasonable care and skill.
- The Company reserves the right to refuse any Consignment deemed unsafe, unlawful, or inappropriate for carriage.
- The Company may employ subcontractors without prior notice to the Customer.

5. Liability and Insurance

- The Company's liability for loss, damage, or delay is limited to the lesser of the value of the Consignment or £1,300 per tonne, unless otherwise agreed in writing.
- The Company shall not be liable for indirect or consequential losses, including loss of profit or business interruption.

- Customers are advised to arrange adequate insurance cover independently, if required.

6. Delivery and Receipt

- Delivery times are approximate and not guaranteed unless explicitly agreed in writing.
- Consignments shall be deemed delivered when accepted by the recipient or when left at the specified delivery location as instructed by the Customer.
- Any claims for damage, loss, or delay must be made in writing within 7 days of delivery (or intended delivery date).

7. Dangerous Goods

- The Company will not transport dangerous or hazardous goods without explicit prior agreement and compliance with applicable regulations.
- The Customer is responsible for declaring and correctly packaging any hazardous or dangerous goods.

8. Charges and Payment

- Charges are based on the weight, size, destination, and any special requirements of the Consignment.
- Payment terms are strictly within 30 days from the invoice date unless otherwise agreed.
- Interest on overdue accounts may be charged at the statutory rate under UK law.

9. Lien

- The Company retains a general lien on all Consignments for any sums owed by the Customer.

10. Force Majeure

- The Company shall not be liable for delays or failures resulting from circumstances beyond its reasonable control, including but not limited to acts of God, adverse weather conditions, industrial disputes, accidents, and government actions.

11. Governing Law and Jurisdiction

- These Conditions of Carriage shall be governed by English law, and disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Pet Transporters Ltd

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